

Frequently Asked Questions

Colorfest 2019

Did we miss something? You can always give us a call at 970-264-2360 OR EMAIL us at events@pagosachamber.com

Where do I park and how do I get to the festival?

You can choose to walk from Town Park. There are several free parking lots in the area, including San Juan Street and walk over the pedestrian bridge. Parking is also available along Highway 160.

Will there be transportation available for purchase for rides to and from the event?

Yes, Taxi service is available through Wilderness Journeys Taxi Service at 970-731-4081 or Pagosa Cab at 970-398-0123.

What can I NOT bring to the festival venue?

Your household pet (service animals as defined by the ADA are allowed), fireworks, firearms and other weapons, alcoholic beverages, frisbees, hula hoops and other objects that could hurt people in a crowded environment.

Does my child need a ticket?

The Passport to Pagosa Wine & Food Festival is a 21 and older event. There is a \$10 admission for the Bands & Brews Festival on Saturday starting at 4pm. There will be a Battle Zone Nerf area for the kids and face painting. There will be several full-service Food Vendors on-site. Children who are old enough to be mobile will be given a wristband when you check in. 12 and under are FREE.

Can a multiple day pass be split between different attendees?

No, you'll get a non-transferable and non-replaceable wristband at each event.

What can I buy at the festival?

There will be several full-service food vendors on site at the Bands & Brews on Saturday. Beer and cider will be available for those with Brews tickets along with your signature glass. Wine is available for purchase. Colorfest merchandise will also be available.

Do I have to bring my own chair?

There will be seating under the festival tent and picnic tables outside the tent. Passport Wine & Food Festival also has reserved seating of ten.

What if I have a medical emergency?

We do not have medical personnel on site. Please contact event staff for assistance. PLEASE remember to bring your medically-necessary prescriptions.

Is there a place to charge my cellphone?

No, we do not have any charging stations. The Pagosa Chamber is not responsible for unattended items.

Will the event be cancelled due to bad weather?

This is a rain or shine event, so bring your rain gear just in case -- better to be safe than sorry! And don't forget your sunscreen. This time of year, it's best to bring layers -- we can go from the 40s in the morning to the low 80s by afternoon.

Can I get a refund on my ticket(s)?

Refunds (less a service fee) can be issued through Sept. 13, 2019. After that date, refunds can't be given for any reason. Tickets may be sold and/or transferred.

RULES & POLICIES

- **24-hour Security** – We will have the San Juan Mountain Patrol at the Colorfest providing security. If you have a security issue that is NOT life-threatening, please do not dial 911.
- **Please, be a responsible alcohol consumer.** This is a family festival on Saturday and kids of all ages are present (9.21.19 only). Transportation is available to and from the events.
- **No dogs or pets** (other than service animals as defined by the ADA) allowed at the event.
- **No firearms at Town Park**
- **No weapons inside the venue**
- **Valid wristbands must be worn at all times.** Wristbands are invalid if stretched or removed and will not be replaced.
- **No alcohol may be brought into fenced venue areas.** Outside alcohol will be confiscated. Beer and wine may be purchased and consumed in the venue. Backpacks and bags brought into the venue are subject to search.
- **No Smoking** inside the venue except at the **designated smoking area by the lavatories.**
- **Please keep track of your children's whereabouts.**
- **Please pick up trash around you** when leaving the event area.
- **The Chamber** is not responsible for lost or stolen items. See the registration table at entrance for assistance.
- **No refunds for any reason.** Rain or shine event.